



A Checklist to Help You Choose a Pool Service Provider

	PPS	Others
Certified Pool Operators	✓	?
Extensive, ongoing training for team	✓	?
Active contractor's license*	✓	?
BBB accreditation	✓	?
IPSSA water chemistry certified	✓	?
Worker's comp. insurance	✓	?
Liability insurance	✓	?
Employees – not subcontractors	✓	?
In-house equipment repair department	✓	?
Automatic pool cleaner repair service	✓	?
Replacement parts on hand	✓	?
GPS-equipped company trucks	✓	?
Physical office and warehouse	✓	?
Locally owned – not part of a conglomerate	✓	?
Centralized dispatching	✓	?
Live customer support	✓	?
35+ years in business	✓	?
Repeatedly ranked in the Top 50 in the USA	✓	?
Free annual check-up	✓	?
All-inclusive Premium program available	✓	?